

## **Galway Library Development Programme 2016 – 2021**

This programme/plan sets out the strategy and work plan for the next five years. It will develop in line with the Galway City and Galway County Councils Development Plans recognising those Councils' corporate, economic, community and cultural plans.

It will recognise the Library Standards and Benchmarks as issued by the Department of Environment, Community and Local Government as part of "Opportunities For Now, A National Strategy for Public Libraries 2013-2017" together with the two previous national public library plans i.e. the two Branching Out Reports.

This plan will also be guided by relevant national and international strategies and will strive to incorporate international and national best practice public library standards as outlined by recognized bodies such as IFLA and UNESCO.

The relevant service delivery plans will identify with this plan.

### **Vision for Galway Library Service**

**To provide a public library service for the whole community. Public libraries are for everyone without exception and our core activities will focus on building sustainable communities, establishing partnerships, cultivating discussion and the sharing of knowledge in an open and non-judgmental manner.**

*The mission statement for Galway County Council is:*

*"Enhance the quality of life of the people of Galway and maintain the County as a uniquely attractive place in which to live, work, invest and visit..."*

*And Galway City Council:*

*"To provide in a democratic and transparent manner, efficient and effective services which will make Galway a better place in which to live, work and visit..."*

### **Galway Libraries Mission**

*"Each of our libraries be a centre of light and learning in their locality" \**

\* These are the words of Michael Davitt, who when writing in the 1880's, argued that each local authority should adopt the public library acts and this sentiment is still relevant in the twenty first century for our branch libraries.

## **The Branch Library**

Perhaps more than any other function of local government, the public library of today is intimately linked by tradition, by custom, and even by law, with its historic backgrounds. The modern public library descends from an institution solidly bulwarked in tradition. The English word “library” derives from the Latin word for book, Liber, just as the French bibliotheque (library) comes from the Greek biblios (book), denoting the august ancestry of the democratic public library. The tradition of these words and the institution they define go back to antiquity. But the spiritual essence and inner core of the library remains the same. It is the same yesterday, today and tomorrow, and it is one of the most precious things in the world. This inner core is knowledge; the knowledge of the world, preserved, cherished, and made available, more and more, in useful and accessible forms for the people.

Every public library, no matter where it is situated, is a very worthwhile educational and cultural facility. For the overwhelming majority, the quickest and easiest access to the world’s best thought is through their local public library.

Each of our libraries from the largest in Galway City to the smallest rural branch library should be housed in a building whose exterior design and internal layout truly reflects the ideals and purposes of the library service, where all will delight to come, and yet where people who seek quiet will find it thoughtfully provided.

In each branch library we want to create an environment that encourages a pattern of life-long learning and reading enjoyment. Each branch library will constitute a resource where individuals are free to learn about any issue, to consider it from any viewpoint, and to arrive at their own decision. There should be a community library, or a mobile library stop, accessible to every reader, and it should connect with the total resources of the county and through a shared Library Management System and other technologies to the wider library world.

## **Background and Tradition**

### **Profile of Galway**

Galway is located on the west coast of Ireland in the province of Connacht and extends to an area of 6,148km<sup>2</sup>. County Mayo is located to its north, Counties Roscommon and Offaly to its east, County Tipperary to its south east and County Clare to its south. Its natural boundaries are Galway Bay to the west, the River Shannon to the east and Lough Derg to the south east.

Galway is the second largest county in Ireland and its population is spread out over a wide area. The centre of the county around Galway City has over 100,000 people. The City population is 75,529 according to 2011 Census, with a total County and City population of 250,653

The county is characterised by a diverse, natural landscape that includes the spectacular mountainous Conamara region west of the River Corrib, rich agricultural lands to the east and a

more varied limestone area to the south. These topographical attributes combine to give Galway its outstanding and widely varied landscape setting.

Galway County has a vibrant and diverse population of over 175,124 persons, which has continued to increase at a steady rate over the last decade. The growth in population has mainly been in the areas closest to Galway City.

More rural parts of County Galway have experienced mixed growth with some electoral divisions in the extreme north east, south east, western, and upland areas of the county still experiencing population decline.

The 2011 Census highlighted that 75.6% of private households are located in rural areas, that the County had the highest average household size in the State at 2.9, while the largest proportion of people in the County were in the 35-39 age category, with the 60-64 age category seeing the biggest increase since the 2006 Census. These demographics have consequences for the provision of library infrastructure and services across the County into the future.

Galway possesses a strong community identity and a rich and diverse cultural heritage. Significant progress continues to be made in the improvement of physical, social and community infrastructure including libraries in the towns and villages throughout the county, as it is recognised that social infrastructure and community development supports economic growth, provides employment opportunities and improves the wellbeing and quality of life of the citizens of the County.

Galway also has the largest and most populous Gaeltacht in the country. The language and culture of the Gaeltacht is a unique and precious inheritance and its preservation and protection is of primary importance. The Library service will continue to develop and expand its Irish Language service particularly in the Gaeltacht.

## **General Overview of Galway Library Service**

Galway public library service was established in 1924 and is funded by Galway City and County Councils.

Galway Co Library provides a service to the second largest county in Ireland. Galway County is the lead authority and the City Council pays a subvention.

Galway has 29 libraries including branches on 4 islands and a Mobile Library serving rural communities and some house bound readers that do not have access to a library.

There are ten full time branches, three in the city:

- Galway City (Hynes Building), Ballybane, Westside;
- Ballinasloe, Clifden, Leabharlann Na Ceathrún Rua, Loughrea, Oranmore, Portumna, Tuam;

Six part time branch libraries opening twenty hours or more per week:

- Athenry, Dunmore, Gort, Headford, An Spidéal and Oughterard;

Nine Community/Village libraries opening ten hours per week:

- Ballygar, Eyrecourt, Glenamaddy, Killimor, Leenane, Letterfrack, Moylough, Roundstone and Woodford

Four Community libraries on Galway islands opening six hours:

- Inishbofin, Inis Meain, Inis Oirr, Inis Mór (Kilronan-Cill Ronan)

The Mobile Library visits rural communities and some house bound readers that do not have access to a library on a two week schedule throughout the year.

Library HQ is located in Island House, Cathedral Square, Galway and provides the following services/functions:

- The Mobile library and Branch library services.
- Library services to primary schools throughout the county and city.
- A postal service to the visually impaired throughout the city and county.
- Administration to all libraries within city and county environs.
- Extensive local history collection, old maps, a large historical photographic collection, local newspapers and school folklore collections on microfilm.
- Archives Service including valuable Archival material.

Libraries have full time and part time staff and every library has public internet access via library computers. Libraries are open to the public on Saturdays but most are closed on Mondays. Many libraries open late during the week.

All libraries were set up with a quality book stock and every effort is being made to maintain and refresh the stock, particularly in the children's section.

### **Profile of Galway Library Services**

Many communities in the county could be described as isolated i.e. a long distance from a major town or city. Galway has a good spread of libraries many in isolated parts of the county and our mobile library is a vital component of our service. Local events feature regularly in our branches and are usually well supported with a good interaction between library staff and other groups, teachers and schools particularly in isolated areas of the county.

Many groups use our libraries e.g. active retired, knitting groups, teachers and schools, book clubs, pre-school groups, travellers, new communities, artists, musicians and writers. Our libraries are the focal community space in many parts of Galway.

## **Galway Library Strengths**

Galway library services prides itself with competent, welcoming employees that have maintained service levels and increased users despite the challenging conditions in recent times.

The library service has developed strong, lasting interagency and community relationships with various groups and organisations across a diverse society through various events, services and schemes i.e. youth reach schemes, One Book-One Town, Summer Reading Scheme, Galway's Great Read, services to nursing homes, etc.

The library service provides exhibition space to local communities and artists together with national displays and facilitates the showcasing of material right across the city and county.

Galway Libraries have free membership, public access computers, continue to promote and encourage Reading for Pleasure Reading for Enjoyment, while most have photocopying facilities and many scanning facilities and Wi-Fi.

There is a postal service to visually impaired and the mobile library service visits nursing homes and the housebound demonstrating the social inclusion aspect of the service.

## **Restrictions on Library Service**

The recent challenging economic conditions have affected book funds and front line staff with many of the libraries having very little redundancy in the event of annual leave, absence due to other events, etc.

Space is challenging at HQ, in many of our county/city libraries and the stores. Some shared buildings i.e. sharing space with others has resulted in difficulties on usage.

The preservation of archives is a primary concern, particularly in terms of storage conditions.

It is recognised that Galway City requires a new standalone library that will incorporate the relevant services (children/adult library, archives, exhibition area, local history, activity areas etc.).

## **Strategic Objectives**

Public libraries provide a popular service for everyone, allowing unbiased and unparalleled access to the world's knowledge. Libraries benefit everyone; they stand for intellectual freedom, democratic engagement, community cohesion, social justice and equality of opportunity. Libraries are perceived as being a safe, non-judgemental space with staff that can help.

**A good library service provides:**

- A positive future for children and young people.
- A fulfilling life for older people.
- Strong, safe and sustainable communities.
- Promotion of local identity and community pride.
- Learning, skills and workforce development.
- Helps with positive health and wellbeing.
- Equality, community cohesion and social justice.
- Economic regeneration

**Strategies**

This five year plan sets out an ambitious approach for the future of the public library service in Galway City and County and proposes measures to continue to develop and deliver a library service which meets the information, learning and cultural needs of individuals and communities and, in so doing, contributes to economic recovery and social and cultural improvement.

This plan will reflect Galway City and Galway County Councils own plans to serve its communities.

**Values / Principles**

Galway libraries will provide our communities with a comprehensive library service to recognised International and National Public Library Standards. We will implement, where possible and relevant, Opportunities for Now: A National Strategy for Public Libraries 2013-2017 and incorporate the standards recommended therein.

**Priorities**

The following eight priorities areas have been identified for the five year plan. Action Steps will be grouped in relation to these areas.

1. **Capital / Infrastructure**

The priority is to make the local library the Community/Cultural Hub of each city, town and village.

2. **Libraries and Access**

The priority is to ensure the democratic and inclusive nature of libraries.

### 3. Collections and Resources

The priority is to have a quality book collection and ensure access to digital/media-eBooks

### 4. Local History and Archives

The priority is to ensure that the Galway Libraries will be a repository for all local history and local studies material

### 5. Children and Libraries

The priority is to make each of our libraries a special place for children.

### 6. Event Programming and Service Support Resources

The priority is to promote cultural awareness through collections and programmes

### 7. Workforce

The priority to provide staff and appropriate training

### 8. Technology

The priority is to update IT and use social media and technology in libraries.

## **Guiding Principles with proposed action**

The public library's functions and programmes derive from the conviction that books and other printed matter as well as internet resources are powerful, indispensable agents for bringing enlightenment, new knowledge, encouragement and inspiration to every member of the community.

### **1. Capital/Infrastructure**

The Priority is to make the local library the Community/Cultural Hub of each city, town and village. Libraries are welcoming public spaces, places of leisure, education, information and promote a community to have an intellectual and imaginative life, and helps them find their passion

Libraries should be conveniently located near local communities in order to be accessible. Opportunities for sharing facilities with other services will be explored. Opening hours should suit local needs and lifestyles. Library services should be available beyond the walls of the library, both online and via home delivery to vulnerable individuals.

Public libraries are safe spaces at the heart of communities, providing completely free access to huge resources of information, knowledge and technology. They have dedicated staff and are linked with other local services. Libraries can be key partners in tackling the problems of social isolation, inequality, disadvantage, fractured communities, and ill health.

**Action:**

- **Galway libraries will continue to provide libraries in local communities throughout Galway.**
- **It will review library building requirements and respond to local population needs where possible.**
- **Galway libraries will provide a local library service which is comprehensive and efficient and available to all who wish to use it.**
- **A review of existing facilities will be carried out and ensure that all libraries will be accessible.**
- **A proposal for a new Community Library in Galway City to replace leased premises at Galway City, Hynes Building and Library HQ, Island House will be developed and submitted to the department for approval.**
- **The infrastructure and other requirements for archives will be assessed and addressed where feasible.**

## **2. Libraries and Access**

The Priority is to ensure the democratic and inclusive nature of libraries. Every effort will be made to increase opening hours and move to open libraries. Our services are available to all members of our society but we are also mindful of the needs of the most vulnerable members of our society such as the homeless, adults with intellectual disabilities, children, the elderly, travellers and our new communities.

The audience for the public library has always been defined as numerically different from the maximums aimed at by commercial organisations. Nevertheless, few institutions touch the lives of its citizens more directly than the public library. The service is more frequently visited by a wider range of people than any other local facility.

A majority of the community will register as a member of their local library at one time or another, constituting the public library's users.

The Library's open access policy is the cornerstone of our service. The library is there for use by any person from any background, who chooses to enter it.

Galway libraries will aim to achieve optimum opening hours for individuals and the community, better opening hours does not always mean longer opening hours. The overriding principle should be that the library is open when it best suits the public. Each public library service will provide optimum, user friendly opening hours.



A public library encompasses the whole community not just one section so everybody benefits.

**Action:**

- **The library will serve both adults and children, will be available to everyone and will endeavour to meet any special needs required by members of the local community.**
- **Galway libraries are changing and with adequate resources will continue to change, to be innovative and make a difference to communities. We must be mindful of the needs of the most vulnerable members of our society such as the homeless, adults with intellectual disabilities, children and the elderly.**
- **We will identify the needs of communities and different groups and aspire to respond accordingly.**
- **The library will through local media, local newspapers, social media and through other local promotions attempt to bring its services, particularly its core service, the promotion of reading, to the attention of the public.**
- **We will aim to achieve optimum opening hours (increase where feasible) for individuals and the community.**

### **3. Collections and Resources**

The priority is to continue to develop a quality book collection in each of our libraries, ensure access to digital/media-eBooks and to weave reading into the very fabric of culture, and make it a mainstay of community. Reading promotes wellbeing and it has been demonstrated that a community with high literacy levels has better health and quality of life. Reading for pleasure can increase empathy, improve relationships with others, reduce the symptoms of depression and dementia, and improve wellbeing throughout life

The responsibility of all of us working in Galway libraries is clear and profound. The library is there for use by any person from any background, who chooses to enter it. The librarians should maintain and uphold the high standards of selection and service that have always characterised the public library concept.

The strength of a library's book collection lies first in its quality and second in its size, and the strength of the library's service depends on the strength of its book collection; second only to the ability of its staff because an able staff builds an excellent collection.

The bookstock needs to be continually refreshed with new material if the whole library body is to function properly.

**Action:**

- **Galway library service will endeavour to increase its book budget throughout the duration of the plan. It will continually refresh and promote its stock.**
- **Galway libraries will work with individuals and communities to develop reading skills and a love of reading for creativity, information and imagination.**
- **Galway libraries will lead the campaign on the Right to Read.**

#### **4. Local History and Archives**

A Priority is to ensure that the Galway libraries will be a repository for all local history and local studies material relating to Galway City and County.

The Library is an ideal place for Local history. Libraries local history collections are at the heart of communities. The preservation of our community archives is an important aspect of the service. Public libraries are a focus for cultural identity in the community, preserving and promoting national and local culture, providing opportunities for creative development and the collective cultural experience.

Galway libraries will continue to preserve its local history collections in its central branch and will develop a digitisation programme to enable increased access to its collections.

Galway library service will develop an annual programme of exhibitions and events to promote collections.

**Action:**

- **Galway libraries will aim to build up its Local History and Archive Section.**
- **An annual programme of exhibitions and events will be organised to promote the local collections.**
- **Promotion and support of local history including study and research**
- **Libraries will engage and encourage local communities to inform and help their local libraries build up local history collections thus ensuring that books, magazines and other local items will be preserved for future generations.**

## 5. Children and Libraries

A Priority is to make each of our libraries a special place for children. Our libraries are a space for children not only to access literature but also to develop social skills and, for many, learn about technology that they might not have access to in the home.

For the youth and young people it is important that they can view libraries as their cultural centre in communities. It could be a place 'to hangout' and realise their creative potential.

If we want to give our children the best possible chance in life, if we want to open the doors of opportunity while they're young and teach them the skills they'll need to succeed later on, then one of our greater responsibilities as citizens, as educators and as parents is to ensure that every child can read and read well. That's because literacy is the most basic currency of the knowledge economy that we're living in today.

Reading is the gateway skill that makes all other learning possible, from complex word problems and the meaning of our history to scientific discovery and technological proficiency.

Children who learn to enjoy reading at an early age continue to read throughout their lives. In order to develop a love of reading, children must have access to books which stretch their imaginations, touch their emotions, and expand their horizons. A good collection of children's books in each of our libraries will not just entertain but will educate and provoke young minds into thought, reflection and imagination.

### **Action:**

- **Each branch library to have a collection of children's books and materials and ensure that these collections are continuously updated.**
- **There is adequate space in every branch library to enable the wonderful tradition of storytelling and other children's activities to expand and grow.**
- **We will link with staff in schools and other groups to promote the library service.**
- **We will establish regular biannual visits by students from all secondary and primary schools to their nearest branch library. During such visits students will be encouraged to join the library**
- **We will aim to supply an agreed range of services to schools**
- **We will work with identified early childhood organisations in Galway and supply an agreed range of services to them.**

## 6. Event Programming and Service Support Resources

A key priority is to promote cultural awareness through collections and programmes that satisfy the desire of our readers and communities and to help those understand and appreciate their own cultural heritage and that of other groups. Whenever possible the Library will promote awareness of other peoples and cultures.

Each library will operate a planned programme of community engagement, will offer a wide range of themed cultural programmes, based on the core services as outlined, to encourage and enhance library usage and will operate Age Friendly policies, in accordance with the Age Friendly Guidelines for public libraries in each service point.

Libraries will provide materials in sufficient number, range and quality to meet general and specific requirements of those in the community.

Also Galway library service will aim to deliver a programme of business information activities, including the provision of appropriate resources and research guidance, working in co-operation with Local Enterprise Offices, Intreo offices, local business and enterprise stakeholder bodies, agencies and community bodies.

Traditionally the mobile library service has been the means of serving isolated rural communities. This service will continue in targeting some schools, residential care facilities, and the housebound in addition to small villages and will aim through a flexible approach to expand to other isolated areas of Galway.

### Action:

- **We will plan annual programme of events and activities in our libraries and promote them accordingly.**
- **We will promote the experience of literature and promotion of library collections through author talks, reading groups, storytelling and through imaginative selection and presentation of stock**
- **We will deliver programmes to develop information literacy, ICT proficiency, family and community learning and skills for life**
- **We will continue to network with local community groups, statutory and voluntary bodies**
- **We will promote and support business, enterprise and job seeking**

## 7. Workforce

A Priority is to provide adequate staff and appropriate training for our libraries to enable staff to be the community's specialists in books and other informational materials. Our staff will be proficient in local knowledge and will be able to choose the right material for the specific needs of their communities.

A vital part of a library service is to have a well trained staff and Galway libraries will aim to continue to improve the skills of its workforce and to implement the national workforce plan as recommended for Galway so that it will deliver stronger, more effective and efficient public libraries in the context of local government reform and shared services.

Our librarians will enable all members of our community to access technology that is essential in order to function in today's society. Our librarians will act as literature and information guides, and they will support the members of their communities to engage fully with our library services.

Staff in front line customer service roles will be supported by resources in service planning and promotion, leadership and management, and those areas of service delivery requiring specialist skills and expertise

**Action:**

- **Galway libraries will prudently recruit and maintain adequate staff numbers**
- **Galway libraries will support and encourage a workforce training and development plan – identifying the skills needed to help the library workforce deliver the service and to take on new roles as part of wider service provision**
- **Implementation of the workforce plan for Galway library service**

## 8. Technology

A Priority is to provide general information and reference services and collections in print and through technology. Many of these resources are to directly reflect community needs.

Digital Platforms: Libraries can be leaders in the provision of accessible digital services to the community. We embrace new technology and provide access to and educate our community in the use of technology thus avoiding digital exclusion and promoting digital literacy.

Libraries are an entry point for communities to access new technology such as 3d printing, cloud services, touch screen technology, free unrestricted Wi-Fi and e – literature. Providing these services to all library users, including visitors, will promote tourism, digital citizenship and enable all members of our community to access technology that is essential in order to function in today's society.

Galway library service will upgrade the delivery of its service through the exploitation of technological developments on an ongoing basis to improve the user experience and enhance service delivery. It will support digital innovation, maximising the opportunities offered by digital

systems and media in extending the reach, relevance and accessibility of library services for users and local authorities.

As a Benchmark Galway Library will provide: Wi-Fi access in all branches, a learning space and support for IT skills development and will strive to roll out Radio Frequency Identification (RFID), where relevant, throughout our libraries during the lifetime of the plan

Librarians embrace new technology and provide access to and educate some communities in the use of technology thus avoiding digital exclusion and promoting digital literacy. This will enable individuals and communities to access and use ICT e.g. for cultural communication, presentation and production.

Branches will be identified for open libraries and where appropriate technology adapted to enable people to access library facilities outside core hours.

Digital enablement will include the provision of universal Wi-Fi access, e-lending, digital shared network and quality content

We recognise the Web and Social media as an important information resource and, furthermore, as an important means of publishing and delivering information.

Each library will provide online access to online registration, reference queries, eBooks, periodicals and eEducation resources.

### **Action:**

- **Implement the new LMS (Library Management System) in all of our libraries**
- **Extend WI-FI access to all of our libraries.**
- **Provide print and scanning facilities in all our libraries and deploy SurfBox technology in twenty libraries.**
- **Enable at least one of our libraries with 3-D printing.**
- **We will enhance our audio book service to the visually impaired by availing of new technologies in this area i.e. Integrate our lending service to the visually impaired with an e-audiobook service.**
- **We will make Web cameras available on all of our public PCs.**
- **We will make iPads or tablets available to the public in a number of Galway City and County Libraries.**
- **We will seek to make our web site more users friendly and make our site accessible to the visually impaired**
- **We will avail of and use social media.**
- **We will digitise and web enable content, particularly local history material, photographs and old local newspapers.**

## Note

**All of the above strategies (1-8) will be planned, developed and delivered while being mindful of those benchmarks/recommendations set out in the National document; “Public Library Standards and Benchmarks, A Strategy for Public Libraries 2013-2017”.**

## **Proposed Branch Library Projects Identified 2016-2021**

### **A Community Central Library in Galway**

Galway Library houses its main Library-Galway City Library, Hynes Building (leased premises) and its administrative headquarters, Island house- in different leased premises. The leasing costs are very expensive. Galway is one of the few library authorities in the country not to have its main library facility in a building which is owned by the local authority.

Since 1941 various attempts have been made by Galway County Council to provide the county and city of Galway with a proper Central Library and Library Headquarters.

In 2002 the local authority put in place plans for a major extension to the existing County Council offices and it was agreed to make the provision of a new Central Library and Library HQ a part of this development unfortunately the project did not progress post planning.

**Action: To secure a suitable site and the necessary funding for A Cultural Community Central Library to include all relevant services (Archiving, Children’s, Local History, etc.) in Galway to service the needs of both the City and County and with the support of, among others the Department of the Environment, Community and Local Government, to proceed with this project during the period of this plan.**

### **Other Branch Libraries**

Following the provision of new library facilities at various locations throughout the lifetime of the existing plan we must now consider the needs of communities throughout the city and county in areas that are not deemed to be adequately served. In considering such developments, we must be mindful of our current budgetary constraints and the impact new branches can have on

capital and operational costs. Having said this, it is incumbent upon us to continue to develop our service with the resources we have available therefore we must continue to be visionary and plan accordingly and appropriately. With this in mind we will continue to explore avenues to extend our services to growing communities such as; Bearna/Knocknacarra, Carna, Claregalway, Kinvara, Mountbellew, Moycullen, etc. While it is important to recognise areas for developing our services we must be prudent in project selection and delivery therefore all considerations will be in line with our budgetary position.

### **Maintenance of existing buildings and services**

The library service will continue to maintain our existing buildings and will endeavour to keep our facilities in the best condition possible within the confines of our budgetary position throughout the life of the plan. Notwithstanding this, we will consider more significant upgrading/refurbishment and extensions to libraries such as Portumna, Oughterard and Athenry among others depending on the level of funding, criticality of situation and community requirements at any particular time.



## Conclusion

The public library is for the people and it must always compete strongly when it comes to seek its share of public revenues.

Although there are global challenges within our local government sector, libraries are and will continue to be an integral part of our community and society that touch the lives of people at all ages. It is important therefore that we continue to resource our services and that we continue to push the boundaries in terms of funding to further strengthen our service to our communities.

The implementation of the proposals contained in this project will require

- A capital investment in our built infrastructure in the order of €15m-€20m
- A prudent and considered increase to the operational budget over the life of the plan
- An ongoing commitment to increasing our book-fund across the life of the plan
- The development of and investment in our existing human resources with a strive to strengthen our workforce over the life of the plan
- A commitment to use technology as an enabler to enhance our service
- A commitment to increase our services to the respective local communities

## Galway Library Development programme 2016-2021

## Appendix: Library statistics 2006-2015

<b>2006 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	4393	71389	48685	90732	<b>215199</b>
<b>County</b>	7391	108617	50617	152366	<b>318991</b>
<b>TOTAL</b>	<b>11784</b>	<b>180006</b>	<b>99302</b>	<b>243098</b>	<b>534190</b>
<b>2007 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	5692	71530	49919	96646	<b>223787</b>
<b>County</b>	11000	109539	49733	155176	<b>325448</b>
<b>TOTAL</b>	<b>16692</b>	<b>181069</b>	<b>99652</b>	<b>251822</b>	<b>549235</b>
<b>2008 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	6947	75482	54654	106323	<b>243406</b>
<b>County</b>	13465	113859	50492	178512	<b>356328</b>
<b>TOTAL</b>	<b>20412</b>	<b>189341</b>	<b>105146</b>	<b>284835</b>	<b>599734</b>
<b>2009 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	8010	79109	54949	117138	<b>259206</b>
<b>County</b>	13697	116338	52554	193974	<b>376563</b>
<b>TOTAL</b>	<b>21707</b>	<b>195447</b>	<b>107503</b>	<b>311112</b>	<b>635769</b>
<b>2010 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	8177	77724	53146	118048	<b>257095</b>
<b>County</b>	11460	117400	51168	198864	<b>378892</b>
<b>TOTAL</b>	<b>19637</b>	<b>195124</b>	<b>104314</b>	<b>316912</b>	<b>635987</b>
<b>2011 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	7888	76982	52126	119246	<b>256242</b>
<b>County</b>	9644	120090	51129	223003	<b>403866</b>
<b>TOTAL</b>	<b>17532</b>	<b>197072</b>	<b>103255</b>	<b>342249</b>	<b>660108</b>
<b>2012 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	7928	75752	48946	118111	<b>250737</b>
<b>County</b>	9454	119727	49290	228610	<b>407081</b>
<b>TOTAL</b>	<b>17382</b>	<b>195479</b>	<b>98236</b>	<b>346721</b>	<b>657818</b>
<b>2013 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	7807	80150	50642	160356	<b>298955</b>
<b>County</b>	8354	117295	46559	242711	<b>414919</b>
<b>TOTAL</b>	<b>16161</b>	<b>197445</b>	<b>97201</b>	<b>403067</b>	<b>713874</b>
<b>2014 Issues</b>	AV/Audio	Fiction	Non-fiction	Juvenile	<b>Total</b>
<b>3 City Libraries</b>	7192	73733	46445	159627	<b>286997</b>
<b>County</b>	7735	103751	43090	240195	<b>400150</b>
<b>TOTAL</b>	<b>14927</b>	<b>177484</b>	<b>89535</b>	<b>399822</b>	<b>687147</b>
<b>2015 Issues</b>	AV/Audio	<b>Fiction</b>	<b>Non-fiction</b>	<b>Juvenile</b>	<b>Total</b>
<b>3 City Libraries</b>	5612	73870	43938	155924	<b>279344</b>
<b>County</b>	7244	105151	42120	252863	<b>412549</b>
<b>TOTAL</b>	<b>12856</b>	<b>179021</b>	<b>86058</b>	<b>408787</b>	<b>691893</b>

## Galway Library Development programme 2016-2021

2006 Members	Adult	CHILDREN	TOTAL
3 City Libraries	9171	5197	14368
County	10537	9038	19575
TOTAL	19708	14235	33943
2007 Members	Adult	CHILDREN	TOTAL
3 City Libraries	9226	5771	14997
County	11005	9664	20669
TOTAL	20231	15435	35666
2008 Members	Adult	CHILDREN	TOTAL
3 City Libraries	9462	5936	15398
County	11234	10911	22145
TOTAL	20696	16847	37543
2009 Members	Adult	CHILDREN	TOTAL
3 City Libraries	9817	6151	15968
County	11863	11702	23565
TOTAL	21680	17853	39533
2010 Members	Adult	CHILDREN	TOTAL
3 City Libraries	9653	6383	16036
County	11795	12537	24332
TOTAL	21448	18920	40368
2011 Members	Adult	CHILDREN	TOTAL
3 City Libraries	9222	6249	15471
County	11685	13319	25004
TOTAL	20907	19568	40475
2012 Members	Adult	CHILDREN	TOTAL
3 City Libraries	8968	6650	15618
County	11613	13313	24926
TOTAL	20581	19963	40544
2013 Members	Adult	CHILDREN	TOTAL
3 City Libraries	8339	6431	14770
County	10943	13091	24034
TOTAL	19282	19522	38804
2014 Members	Adult	CHILDREN	TOTAL
3 City Libraries	7790	6091	13881
County	10192	11995	22187
TOTAL	17982	180086	36068
2015 Members	Adult	CHILDREN	TOTAL
3 City Libraries	7823	6026	13849
County	10219	11970	22189
TOTAL	18042	17996	36038

## Galway Library Development programme 2016-2021

<b>2006 internet</b>	Internet		<b>2006 visits</b>	Visits
<b>3 City Libraries</b>	29004		<b>3 City Libraries</b>	353619
<b>County</b>	48518		<b>County</b>	
<b>TOTAL</b>	77522		<b>TOTAL</b>	
<b>2007 internet</b>	Internet		<b>2007 visits</b>	Visits
<b>3 City Libraries</b>	29528		<b>3 City Libraries</b>	284570.5
<b>County</b>	42613		<b>County</b>	
<b>TOTAL</b>	72141		<b>TOTAL</b>	
<b>2008 internet</b>	Internet		<b>2008 visits</b>	Visits
<b>3 City Libraries</b>	29058		<b>3 City Libraries</b>	380589
<b>County</b>	41360		<b>County</b>	
<b>TOTAL</b>	70418		<b>TOTAL</b>	
<b>2009 internet</b>	Internet		<b>2009 visits</b>	Visits
<b>3 City Libraries</b>	32380		<b>3 City Libraries</b>	329794
<b>County</b>	38647		<b>County</b>	
<b>TOTAL</b>	71027		<b>TOTAL</b>	
<b>2010 internet</b>	Internet		<b>2010 visits</b>	Visits
<b>3 City Libraries</b>	31826		<b>3 City Libraries</b>	317217
<b>County</b>	35255		<b>County</b>	
<b>TOTAL</b>	67081		<b>TOTAL</b>	
<b>2011 internet</b>	Internet		<b>2011 visits</b>	Visits
<b>3 City Libraries</b>	33224		<b>3 City Libraries</b>	315480
<b>County</b>	35926		<b>County</b>	
<b>TOTAL</b>	69150		<b>TOTAL</b>	
<b>2012 internet</b>	Internet		<b>2012 visits</b>	Visits
<b>3 City Libraries</b>	27658		<b>3 City Libraries</b>	300232
<b>County</b>	35719		<b>County</b>	
<b>TOTAL</b>	63377		<b>TOTAL</b>	
<b>2013 internet</b>	Internet		<b>2013 visits</b>	Visits
<b>3 City Libraries</b>	28660		<b>3 City Libraries</b>	316132
<b>County</b>	34249		<b>County</b>	
<b>TOTAL</b>	62909		<b>TOTAL</b>	
<b>2014 internet</b>	Internet		<b>2014 visits</b>	Visits
<b>3 City Libraries</b>	27013		<b>3 City Libraries</b>	309382
<b>County</b>	26630		<b>County</b>	
<b>TOTAL</b>	53643		<b>TOTAL</b>	
<b>2015internet</b>	Internet		<b>2015 visits</b>	Visits
<b>3 City Libraries</b>	25934		<b>3 City Libraries</b>	308458
<b>County</b>	25593		<b>County</b>	
<b>TOTAL</b>	51527		<b>TOTAL</b>	